

Homeowner's
Guide to

SAFE DIGGING



Whether you are digging a flowerbed or a fence line, you could damage a buried utility line which could cost you money or your life.

ALBERTA
ONECALL



Every year, homeowners in Alberta damage buried utility lines on their property resulting in costly repairs, injuries and even fatalities. Follow this guide to make sure you are digging safely.

STEP 1

Submit your locate request online or by phone.

Visit AlbertaOneCall.com or call 1.800.242.3447 to request that your buried facilities be located and marked. Make sure you plan ahead and submit your request at least two full working days before you start your project.

STEP 2

Wait for the locate to be completed. Within two working days, the utility owners or their authorized locator will contact you or will locate and mark the buried lines on your property. They will provide you with detailed information explaining the markings and how to proceed safely. Locate documentation must be kept on site during your excavation.

STEP 3

Identify any customer-owned utility lines.

Customer-owned lines, such as water and sewer service lines, sprinkler systems and any lines connecting buildings on a property, are not registered with Alberta One-Call. The utility owners do not know the location of these lines, so it is your responsibility to identify them.

Contact a private locator to mark any customer-owned utilities in your dig area. Visit AlbertaOneCall.com for a list of contract locators in Alberta.

STEP 4

Dig with care. Locate markings identify the approximate location of buried utilities. If you're digging within one metre on either side of the markings (five metres from high pressure pipelines), carefully expose the line with hand tools to determine its exact location. If you have questions about digging close to a utility, contact the utility owner directly.

STEP 5

Visit AlbertaOneCall.com for more information.

Click Before You Dig

**DON'T DIG UNTIL YOU
KNOW WHAT'S BELOW.**

Remember, you need to submit your utility location request **AT LEAST TWO FULL WORKING DAYS** before you plan on starting your project. This ensures underground utilities are marked, and you are digging safely.

AlbertaOneCall.com

1.800.242.3447