



**LIVING IN
LAC STE. ANNE
COUNTY**



WHETHER YOU'VE COME TO THE COUNTY FOR A DAY, OR A SEASON... OR EVEN A LIFETIME, THIS IS YOUR GUIDE FOR GETTING THINGS DONE.

Located just an hour northwest of Edmonton, Lac Ste. Anne County is a vibrant hub of rural communities in the heartland of Alberta. Our namesake comes from our world-renowned body of water, Lac Ste. Anne.

Our County was founded on stories – from the first people who inhabited this land to intrepid explorers in search of new horizons.

These stories continue to be written by those who live, work and play here. Stories of families looking to put down roots where community comes first; of businesses in search of greater opportunities and fewer roadblocks.

GENERAL COUNTY CONTACT DETAILS

The County Administration Office is located at 56521 Range Road 65 (one mile east of the Hamlet of Sangudo). We're open Monday to Friday from 8:30 a.m. to 4:30 p.m. The office remains open during lunch hours, and closes for statutory holidays.

Our general email address is LSAC@LSAC.ca. You can also call main reception at 780.785.3411 (toll-free 1.866.880.5722). For after-hours inquiries, complaints or general County matters, simply call this line and follow the instructions when prompted. Your call will be routed to the relevant department and addressed accordingly.

REPORT A CONCERN ONLINE

Visit LSAC.ca/report to bring issues to the attention of different County departments. From road obstructions and neighbourhood nuisances to more urgent matters, submit an online form and your issue will be escalated in accordance with its severity and available resources.

Remember: in the event of a FIRE, POLICE, MEDICAL or other matter requiring immediate assistance, DIAL 911.

LAC STE. ANNE BULLETIN

The County publishes conditionally approved permits, statutory notices and other news highlights in the Lac Ste. Anne Bulletin — a regional news publication. If you'd like to receive a printed copy, please contact the publisher directly at thelsabulletin@gmail.com.

DIGITAL COUNTY NEWS CHANNELS

News is categorized by department and posted as it happens to LSAC.ca/news. This content is also cross-posted to the County's social media channels.

GROW A GREAT CAREER WITH US

Our staff work with diverse stakeholders to develop innovative solutions for the nuances of rural living. If you have the knowledge, skills and attitude that will enhance our workplace and align with our goals, let's talk!

Explore current opportunities at LSAC.ca/careers. Don't see a position that applies to you? Feel free to submit a confidential employment application online.



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MESSAGE FROM THE REEVE



On behalf of my fellow Councillors, I extend a warm welcome to one of the finest places in Alberta. Whether you're putting down permanent roots or just passing through (or somewhere in between), this welcome guide is designed to help you make the most of Lac Ste. Anne County. It's your owner's manual for the departments, facilities, services and supports you'll need to help make your plans come to life here in the County.

We're located in the heartland of the province due west of Edmonton, with most of our destinations easily accessible via Highway 43 which bisects our communities from east to west. Spanning nearly 3,000 square kilometers, the Lac Ste. Anne region is home to approximately 10,000 residents and dozens of active community hubs.

Our region is rooted in agriculture, yet steadily grows its economic diversity thanks to development-friendly County policies and the intrepid spirit of our business community. We are naturally blessed with an abundance of beautiful lakes and natural areas — including our world-renowned namesake Lac Ste. Anne. I encourage you to enjoy our stunning landscapes, explore our vibrant, close-knit communities, and make the most of our eclectic, expansive and opportunity-rich region.

County Council and Administration work closely with the towns, villages and summer villages within our borders to preserve the natural beauty and economic prosperity of our shared region. A governance model based on fiscal prudence combined with intermunicipal collaboration helps the County provide quality services in increasingly resourceful and resilient ways.

Your arrival is the latest addition to a special region blessed with a vibrant local economy, a firm commitment to growing strong communities, and a collective vision to preserve our natural assets and cultural heritage for generations to come. Welcome home.

Joe Blakeman

Reeve, Councillor Division 5
jblakeman@LSAC.ca
 780.918.1916

MESSAGE FROM THE COUNTY MANAGER



There are few spots as special as the oasis that can be found in Lac Ste. Anne County.

Countless lakes, endless prairies and timeless rural charm provide a daily dose of unspoiled life that city-dwellers only dream about. The County is a place that provides golden opportunities for businesses looking for a fair deal. It's a place that welcomes new families hoping to put down roots where community comes first; a place that rewards those of us who seek to *live*, not merely earn a living.

Whether you're a brand-new transplant or have been here before, I understand your interest in the County. This area boasts natural splendor, close-knit communities, and boundless potential.

Keep this welcome guide close at hand as you settle your family, start your new job or open the doors of your business. Here you'll find descriptions of core County services; the locations of commonly-used infrastructure, key contact details, and other important information.

The welcome guide is a counterpart of the County's main information hub located at LSAC.ca.

Working closely with Council and the Senior Leadership Team, I strive to ensure we achieve our strategic goals and objectives while maintaining high caliber service delivery to those who call the County home. An important aspect of this service delivery involves keeping residents and ratepayers engaged and informed.

On behalf of Lac Ste. Anne County Administration, welcome to your new home. Our job is to serve you – the families and business owners who contribute to making our County become even better than it was the day before.

Mike Primeau

County Manager
mprimeau@LSAC.ca
 780.785.3411



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Councillor, Division 6
rbohnet@LSAC.ca
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LLOYD GIBELHAUS
Councillor, Division 7
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780.785.2095

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MEET COUNTY COUNCIL

Lac Ste. Anne County has seven Councillors, each representing a different municipal division.

In Lac Ste. Anne County, the positions of Reeve and Deputy Reeve are elected by a vote of Councillors, not by electors of the County. Each year, an Organizational Meeting of Council takes place wherein County Council votes to appoint two Councillors to serve as Reeve and Deputy Reeve.



NICK GELYCH
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Councillor, Division 2
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KEVIN LOVICH
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4



JOE BLAKEMAN
Reeve
Councillor, Division 5
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LORNE OLSVIK
Councillor, Division 1
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780.937.5360

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NOVEMBER 21, 2022 BY-ELECTION

The County held a municipal by-election on November 21, 2022 to fill the vacancy created by the passing of Councillor Steve Hoyda. Kevin Lovich was officially declared the winning candidate and sworn in as Councillor for Division 4 shortly thereafter.

Reeve Blakeman represented Division 4 during its temporary absence of a Councillor. Visit [LSAC.ca/council](https://www.lsac.ca/council) for further information about County Council.



IMPORTANT COUNTY CONTACTS

Be prepared for an emergency *before* it happens.

COUNTY CONTACT INFORMATION

56521 Range Road 65 PO Box 219, Sangudo AB T0E 2A0	780.785.3411 866.880.5722 (toll-free) 780.785.2359 (fax)
General Email	LSAC@LSAC.ca
County Website	LSAC.ca
County Facebook Page	facebook.com/LSAcounty
County Instagram Channel	instagram.com/LSAcounty
County Twitter feed	@LSACounty

OTHER IMPORTANT CONTACTS

AMBULANCE/FIRE/POLICE	911
ALBERTA HEALTH LINK	811 (24/7 advice)
WILDFIRE HOTLINE	310.FIRE (3473)
Addiction Services	866.332.2322
Alberta One-Call	800.242.3447
Kids Help Phone	800.668.6868
Mayerthorpe Healthcare Centre	780.786.2261
Family Practice Associates	780.786.2412
Mental Health Hotline	877.303.2624
Onoway Community Health Services	780.967.4440
Onoway Regional Medical Clinic	780.967.6477
Poison & Drug Information	800.332.1414

REGIONAL UTILITY PROVIDERS

Please note that this may not be a comprehensive list.

NATURAL GAS

ATCO Natural Gas	780.424.5222 800.420.5585 (emergency)
Ste. Anne Natural Gas CO-OP	780.967.2246 800.290.5491 (emergency)
TRL Natural Gas CO-OP	780.779.9990 800.727.5259 (emergency)

ELECTRIC POWER

EPCOR Power	310.4300
EQUS Power	888.627.4011
Fortis Power Alberta	310.9473
Mayerthorpe & District REA	780.786.4343

INTERNET ACCESS

The Village of Alberta Beach has a 50/10 Mbps copper-based service from TELUS. Wireless communication towers have been installed to better provide internet and cellular services.

SOLID WASTE & RECYCLING

The County processes waste, recyclables and organics via its 8 transfer station facilities — in addition to the Regional Landfill owned & operated by the Highway 43 East Waste Commission. Visit LSAC.ca/waste for details.

Utilities Staff can be reached at 780.785.3411 (toll-free 1.866.880.5722) or [utilities \(@\) LSAC.ca](mailto:utilities@LSAC.ca).

WATER SERVICE

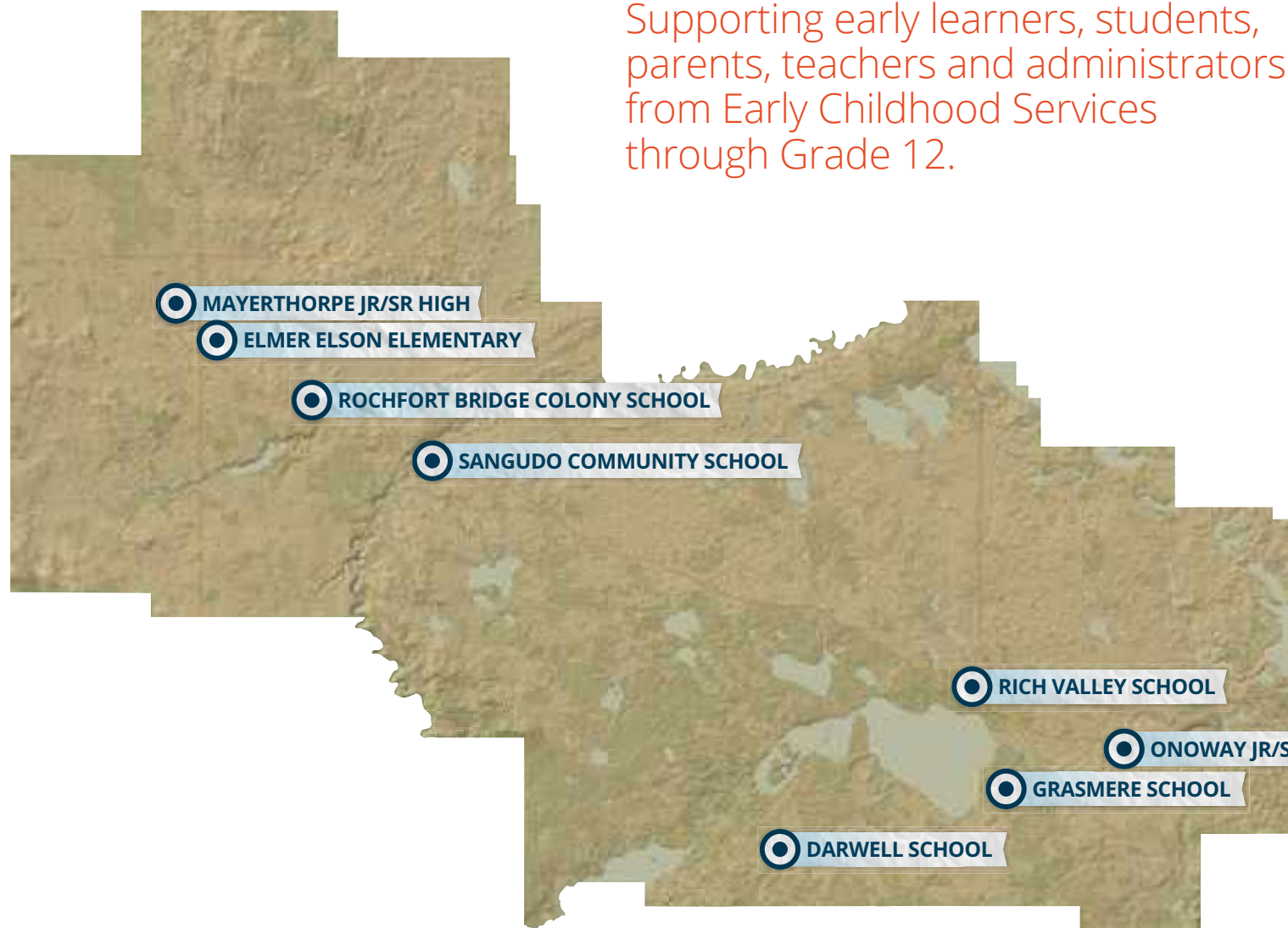
Lac Ste. Anne County is part of the WILD Water Commission, which is building a regional water line from Stony Plain to Onoway and the Alexis Nakota Sioux Nation. When complete, this line will provide good quality water to 19 municipalities.

WASTEWATER

The Darwell Lagoon Commission and North 43 Lagoon Commission provide reliable sewage collection and treatment systems for hamlets and summer villages within the County.

SCHOOLS

Supporting early learners, students, parents, teachers and administrators from Early Childhood Services through Grade 12.



NORTHERN GATEWAY PUBLIC SCHOOLS

Northern Gateway Public Schools operates 16 schools, four colony schools and four off-campus outreach programs. They serve just under 5,000 learners in the communities of Alberta Beach, Onoway, Rich Valley, Darwell, Sangudo, Mayerthorpe, Whitecourt, Fox Creek and Valleyview.

Box 840, 4816 49 Avenue, Whitecourt, AB T7S 1N8
T: 780.778.2800

DARWELL SCHOOL K-7

Darwell School strives to build successful, lifelong independent thinkers and learners. This school provides a safe and caring environment which values high expectations for staff and students.

Box 140, 54229 Highway 765, Darwell AB T0E 0L0
T: 780.892.2478

GRASMERE SCHOOL K-7

Grasmere School leads activities that inspire students to be the best that they can be. Students are motivated in a safe and caring environment to pursue knowledge and understanding beyond the realm of the classroom.

Box 210, 4201 46 St., Alberta Beach AB T0E 0A0
T: 780.924.3758

ONOWAY ELEMENTARY SCHOOL K-7

Onoway Elementary serves roughly 500 students from Kindergarten to Grade 7. A caring and respectful environment welcomes students to this tech-rich school where teachers provide multiple pathways to learning.

Box 399, 5108 Lac Ste. Anne Trail N, Onoway AB T0E 1V0
T: 780.967.5209

RICH VALLEY SCHOOL K-7

Rich Valley School is committed to providing a quality education to assist its students in becoming a community of successful lifelong learners in an ever-changing global society.

R.R.1, 3202 Twp. Rd. 564, Rich Valley AB T0E 1A0
T: 780.967.5754

SANGUDO COMMUNITY SCHOOL K-9

This modern, fully-equipped school has a large gymnasium, Science, Foods and Music/Arts labs and an up-to-date computer program equipped with more than one hundred personal devices for student use.

Box 419, 5131 - 53 Ave., Sangudo AB T0E 2A0
T: 780.785.3431

ELMER ELSON ELEMENTARY SCHOOL K-6

With a mission to foster the development of engaged learners and ethical citizens, Elmer Elson Elementary School strives to create empowered members of the community.

Box 154, 4215 Geinger Ave., Mayerthorpe AB T0E 1N0
T: 780.786.2268

MAYERTHORPE JR/SR HIGH SCHOOL 7-12

This modern, well-equipped school serves close to 300 students grades 7 through 12. Students enjoy the connection of a small town school that provides the opportunity to participate in a variety of experiences.

Box 40, 5310 50 Ave., Mayerthorpe AB T0E 1N0
T: 780.786.2624

ONOWAY JR/SR HIGH SCHOOL 8-12

Students benefit from the school's new state-of-the-art building; a two storey structure designed to support all learners. It has a CTS wing supporting Mechanics/Construction, Art Cosmetology and Technology.

Bag 340, 4704 Lac Ste. Anne Trail N, Onoway AB T0E 1V0
T: 780.967.2271

ROCHFORD BRIDGE COLONY SCHOOL K-9

This School focuses on teaching and inspiring the whole child, creating an environment where every student leaves school saying: "I matter. I've got this. I'm just getting started."

Box 840, 4816-49 Ave., Whitecourt AB T7S 0E8
T: 780.778.2800



ASSESSMENT & TAXATION

LSAC.ca/assessment

Fueling essential County services.

The Assessment & Taxation department prepares, communicates and defends property and business assessments in the County. The resulting taxes support essential municipal services provided to County residents and business owners.

ABOUT ASSESSMENT

To ensure everyone pays their fair share of municipal taxes, the County conducts annual assessments that reflect the market value for property (or the typical net annual rental rate for business) as of July 1 of the previous year, as provisioned by the *Municipal Government Act*.

Property assessment, combined with a tax rate set each year by County Council, determines municipal property tax.

ASSESSMENT NOTICES

Assessment notices are mailed each year in May, providing the assessed value of residents' properties. Notices show the name and mailing address of the property owner, legal description, municipal and school taxes, and roll number (refer to this number when making inquiries). In addition, notices include tax classification; final date to file a complaint; complaint filing fee; and annual payment deadline.

If you spot any details on your tax notice that aren't correct, please contact the Assessment department immediately at 780.785.3411 (toll-free 1.866.880.5722).

PAYING PROPERTY TAXES

The County accepts cash, cheques or post-dated cheques. Payments can be submitted via regular post, or in person at the County Administration Office. If you arrive after hours, place your payment in the envelope depository by the main entrance. Payments can also be made through your local financial institution — in person, online or via telephone banking.

TAX PREPAYMENT PLAN

The Tax Prepayment Plan (TPP) program gives property owners the opportunity to make twelve consecutive monthly property tax payments, instead of a single annual lump sum payment. When enrolled in the TPP, the monthly installment payment is automatically adjusted to reflect any change in the current year's tax levy. The Property Tax Notice will indicate the adjusted monthly payment amount. Property owners can enroll in the County's TPP program at LSAC.ca/tpp.

POSTAL CODE & POST BOX

Canada Post assigns the postal code and post box for your property. Contact your nearest Canada Post office/agent directly or online at canadapost.ca. A current address is required for Canada Post to determine a postal box and postal code.



WASTE MANAGEMENT

LSAC.ca/waste

Meeting the solid waste and recycling needs of a growing region.

The Solid Waste department is responsible for processing organics, recyclables and garbage generated within Lac Ste. Anne County. This team also assists and educates regional users to achieve proper waste separation and diversion.

Staff are available during business hours to manage accounts and services, process payments, and answer any garbage or recycling-related questions. Visit LSAC.ca/waste to learn more about this vital department.

TRANSFER STATIONS

The County owns and operates eight transfer stations where solid waste and recyclables are temporarily held and sorted before being sent to the regional landfill or recycling recovery centres. These strategically located sites are key to cost-effective solid waste transportation within the County.

When dropping off residential waste at a transfer station, you must present a valid Transfer Station Card plus photo ID. Visit LSAC.ca/waste for transfer station locations and hours of operation.

TRANSFER STATION CARDS

The County's Transfer Station Card program makes access to solid waste services easier and more equitable. These cards comply with barcode scanners, allowing site operators to quickly approve valid cards, as well as invalidate non-County and expired cards.

County residents wishing to dispose of household waste at any of our eight Transfer Stations and Main Landfill Site MUST

present their Transfer Station Card, in addition to a valid, government issued piece of photo identification to the site operator. Visit LSAC.ca/waste for details on the transfer station card program.

REGIONAL LANDFILL

A Regional Landfill is located near the Hamlet of Gunn. This facility is owned and operated by the Highway 43 East Waste Commission — a standalone business entity that provides waste management & recycling services to the County, as well as the Towns of Mayerthorpe and Onoway, Village of Alberta Beach and 12 Summer Villages in a regional cost-shared recycling program. Visit Hwy43east.ca to learn more about this facility.

HOUSEHOLD HAZARDOUS CHEMICALS

Certain household hazardous waste materials are accepted at the Regional Landfill and County-owned transfer stations. Check out the infosheet on acceptable chemicals at LSAC.ca/waste.

LAC STE. ANNE COUNTY FIRE SERVICES

CountyFire.ca

Safeguarding the Lac Ste. Anne region with pride, vigilance and valour.

Lac Ste. Anne County Fire Services proudly serves the County with a composite fire suppression model comprised of full-time, part-time and volunteer personnel. Each member is a dedicated, highly trained professional with exceptional competency level and an innate sense of pride in the vital services they provide.

Fire Services strives to maintain a roster of 100 to 130 Firefighters based out of six fire stations throughout the County, supported by three full-time staff members. A recurring Firefighter recruitment and retention program engages residents who are interested in dedicating service for the purpose of preserving life and property from injury or destruction by fire, or another emergency.

As the County's current *Fire Bylaw* and supporting administrative policy, as well as the Alberta *Municipal Government Act*, outlines a cost-recovery process for Fire Emergency Responses, Lac Ste. Anne County strongly recommends that residents purchase fire insurance for their own protection.

FIRE PERMIT SEASON IN EFFECT YEAR-ROUND

The County has a year-round permitting system. This means that regardless of the time of year, you need a Fire Permit for any burning activities (apart from a backyard fire pit or burn barrel). Note that the County prohibits the use of burn barrels in County Hamlets and in multi-parcel (named) subdivisions.

Fire Permits are free of charge! The County's *Fire Bylaw* outlines property owner responsibilities, burning requirements and restrictions, and the consequences of contravening the bylaw. Visit LSAC.ca/bylaws to review this document.

FIRESMART IS LIVING WITH & MANAGING WILDFIRE

Preparing for the threat of wildfire is a shared responsibility. Citizens, community leaders, forestry companies, industry and government all have a duty to lessen the effects of wildfire. FireSmart uses preventative measures to reduce the wildfire threat to Albertans and their communities while balancing the benefits of wildfire on the landscape.

We must all work together to help prevent wildfires in the County. In this spirit, the FireSmart program educates and informs residents across Alberta about the risks of wildfire. For tips on safeguarding your home and community, visit CountyFire.ca and download the "FireSmart Begins at Home" Manual. Visit FireSmartCanada.ca for even more fire safety news, information and resources.

FARM FIRESMART

The County manages an ag-focused fire safety awareness program called Farm FireSmart. Producers can visit FarmFireSmart.ca to explore fire safety news, information, resources and supports geared toward helping protect the farms in our region. Farm FireSmart is a collaboration between Lac Ste. Anne County Fire Services, FireSmart Canada, the Towns of Mayerthorpe and Whitecourt, and the Government of Alberta.

Let's work together on your farm's safety plan. Visit FarmFireSmart.ca to book an expert appraisal of your wildfire readiness.

KEEP YOUR HOME SAFE

Twice a year, your smoke and carbon monoxide detectors should be tested, and their batteries replaced. An easy time to remember is when you change your clocks for Daylight Saving Time in the spring and fall.

INTERESTED IN BECOMING A COUNTY FIREFIGHTER?

The path to becoming a Volunteer Firefighter with Lac Ste. Anne County Fire Services is challenging, yet truly rewarding. It is a path that leads to new skills, unique experiences, unshakable bonds with your team members, and the privilege of giving back to the community in one of the most meaningful ways possible.

Visit CountyFire.ca to learn more about the roles and responsibilities involved, and the opportunities that await. Then submit an online expression of interest form and write your next chapter with Lac Ste. Anne County Fire Services.

COUNTY FIRE SERVICES (IN CASE OF EMERGENCY, DIAL 911)

DIVISIONS	FIRE STATIONS	ADDRESS	LEAD OFFICERS	CONTACT INFO
HEADQUARTERS	County Administration Office	56521 Range Road 65	County Fire Chief Randy Schroeder	780.785.3411 (office) 780.284.1700 (cell) rschroeder@LSAC.ca
DIVISION 1 & 2 NW 28-54-2 W5M	Ste. Anne East Station First Responder Station / Fire Prevention	2317 Township Road 545	Station Captain Brent Sanderson	587.337.3066 (cell) bsanderson@LSACfire.ca
DIVISION 3 SE 22-56-3-W5M	Rich Valley Station 3 First Responder Station / Fire Prevention	#16, 56227 Highway 33	Station Captain Ed Pardy	780.284.9596 (cell) epardy@LSACfire.ca
DIVISION 4 NE 36-56-7-W5M	Sangudo Station 4 First Responder Station / Fire Prevention	5024 - 50 Street Sangudo	District Fire Chief Ed Gifford	780.674.0600 (cell) egifford@LSACfire.ca
DIVISION 5 NW 17-54-4-W5M	Darwell Station 5 First Responder Station / Fire Prevention	4427 Highway 633	District Fire Chief Eugene Lewis Station Captain Geoff Panten	587.578.2479 (cell) elewis@LSACfire.ca 780.952.0628 (cell) gpanten@LSACfire.ca
DIVISION 6 NW 21-57-8-W5M	Mayerthorpe Station 6 Emergency Response Centre / Fire Prevention	4814 - 42 Avenue Mayerthorpe	District Fire Chief Randy Schroeder Station Captain Angie Schroeder	780.284.1700 (cell) rschroeder@LSAC.ca 780.974.0241 (cell) aschroeder@mayerthorpefire.ca
DIVISION 7 SW 9-56-5-W5M	Cherhill Station 7 First Responder Station / Fire Prevention	#405, 56102 Range Road 53	Station Captain Renee Topley	780.271.4147 (cell) rtopley@LSACfire.ca

FIRE GUARDIANS

Thinking of burning that brush pile that's been out back forever? Getting rid of the scrap wood from the shed you tore down last fall? Perhaps you just bought new property here in the County and are planning to clear land to build your new home.

Whatever kind of burning you may be contemplating, keep in mind that you have some responsibilities as a County resident to follow the *County Fire Bylaw* — a piece of legislation that ultimately benefits you, your neighbours, and the traveling public. Pre-planning your burning can help mitigate problems. Connect

with your local Fire Guardian and leverage the knowledge to help determine where best to build burn piles, how big and how far apart to build them, and the best conditions for burning. Your Fire Guardian will also equip you with the proper paperwork to avoid possible fines for an un-permitted burn.

LAC STE. ANNE COUNTY FIRE GUARDIANS		MAIN PHONE	MOBILE PHONE
DIVISION 1 & 2	Tracey Brown	—	780.497.0585
DIVISION 2 & 3	Stephen DeZaeyer	780.967.5714	—
DIVISION 4 & 5	Samme Bradshaw	—	780.919.9966
DIVISION 4, 6 & 7	Jurgen Preugschas	—	780.204.2500

Fire Guardians have the authority to restrict any permitted burning – or not to issue a Fire Permit at all – if weather conditions exist or are expected, or the proposed burn has not been well-planned out.



EMERGENCY PREPAREDNESS

[LSAC.ca/emergency](https://lsac.ca/emergency)

Why do you need to be prepared? Won't the government take care of you?

Nobody knows for sure when disaster will strike, but we can all be prepared. During a large-scale emergency, the government and emergency services will be working to take care of the people with the greatest needs first. It's important to remember that there will be a response; however, emergency responders can't be everywhere at the same time.

72-HOUR EMERGENCY KIT

In a time of crisis, you may need to take care of yourself and your family for a few days under less-than-optimal community conditions. By creating your own 72-hour emergency kit, you'll have everything necessary to help you and your family until emergency responders can reach you.

If you need to evacuate your home, you must be able to carry your 72-hour kit full of supplies - so maybe you want to split things up to make it easier. Have one kit for sheltering in-place (staying at home), and one in case you need to evacuate.

HAVE AN EMERGENCY PLAN

Just like teaching your family how to get out of the house in case of fire, you should also talk to them about disasters, evacuation, and meeting up again.

The County's Emergency Management team encourages you to be prepared — for the sake of yourself and your family (and your pets and livestock too). Visit [LSAC.ca/emergency](https://lsac.ca/emergency) for more preparedness tips.

WHAT IS EMERGENCY MANAGEMENT?

Alberta's *Emergency Management Act* equips municipalities with the legislative framework to manage critical events. The County follows this legislation when preparing for and responding to local disasters, prioritizing **life safety**; **incident stabilization**; and **property & environment preservation**.

The County also has a *Municipal Management Plan* for hazards ranging from wildfire and flooding to utility failure. For each scenario, protocols exist for mitigation, preparedness, response and recovery. These protocols include evacuating residents; setting up reception centers; clean-up, repair and replacement of infrastructure; and the return to normal (or new normal) for both residents and County operations.

A collaborative approach to emergency management helps all communities in the region. When it comes to regional safety, we work closely with the local governments within the County; adjacent municipalities; and various industry stakeholders.

RURAL ADDRESSING

Rural addressing is a standardized system that's routinely used by emergency service providers like first responders and RCMP to quickly locate residents. Delivery companies also rely on rural addressing for logistical accuracy. As such, proper, visible signage for your property is critical.

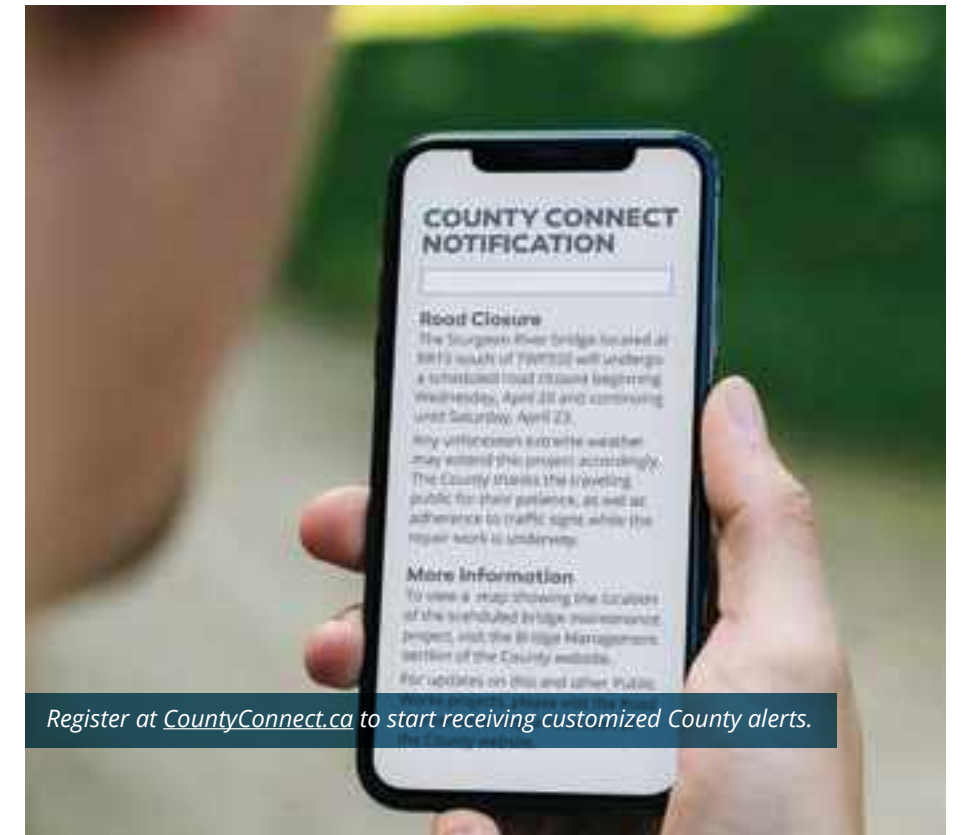
The County's rural address format works much like addresses in an urban centre. Our range roads (which run north and south) correspond to streets, and township roads (east to west) correspond to avenues.

Don't know your rural address? Contact the County with your legal land description; lot, block, plan (if applicable), and the measurement from the nearest road junction to your approach (an easy way to measure is to drive this distance and check your odometer).

RURAL ADDRESS SIGNS

Help us help you by ensuring your municipal address signs can be clearly read from the roadway. If you don't have a rural address sign, visit [LSAC.ca/address](https://lsac.ca/address) for a rural address application form, or request one in person at the County Administration Office.

Fabrication and placement costs for rural address signs are the responsibility of the property owner, occupant, or developer. Feel free to make your own signs — as long as they adhere to the specifications set out in the County's guidelines. Please visit [LSAC.ca/address](https://lsac.ca/address) for details.



Register at CountyConnect.ca to start receiving customized County alerts.

COUNTY CONNECT NOTIFICATION SYSTEM

The County has an opt-in alert notification system called **County Connect**. Sign up to this free service to receive critical alerts of interest to you - via the media you choose (phone, text, email, or a combination).

- Choose the alert types you want to receive
- Configure how you want to receive alerts
- Opt in or out of County Connect at any time

Getting started is simple: just visit CountyConnect.ca and create an account. Next, configure how you wish to be contacted (email, voice, text, or a combination). Then select categories like road closures, fire bans, playschool schedule changes and agricultural services alerts. When a critical event happens in the County, you'll get notified via the media that you chose during the sign-up process (text, email and/or voice message).

The personal details you provide during signup will only be used to send you alerts you've opted to receive. This information is collected under the authority of the *Freedom of Information and Protection of Privacy (FOIP) Act*.



ENFORCEMENT SERVICES

LSAC.ca/enforcement

Working to provide a safe, secure and harmonious environment for the County and its communities.

The Enforcement Services department provides an essential “quality-of-life” function that helps the County manage animal control, enforce bylaw and traffic infractions, and administer non-criminal provincial statutes.

ANIMAL CONTROL

The County’s animal control bylaw contains the legislation for animals within County boundaries. Cats are not included in this bylaw, and the County has a standalone dog control bylaw. Please contact your nearest Fish and Wildlife office regarding wild animal complaints.

DOG CONTROL GUIDELINES

Dog Control Bylaw #05-2015 lists the County’s rules and regulations for three distinct types of canines:

- **Domestic** (*reliant on humans for survival*)
- **Guard** (*a dog of any age used for security*)
- **Livestock Service** (*a dog used to protect livestock from predators*)

Whether on your own land or not, your dog cannot be a nuisance to others. Nuisances can include improper disposal of waste, trespassing on another property, threatening public safety, or causing excessive noise (howling, barking or yelping excessively or in any manner that unreasonably interferes with the use and/or enjoyment of any property.

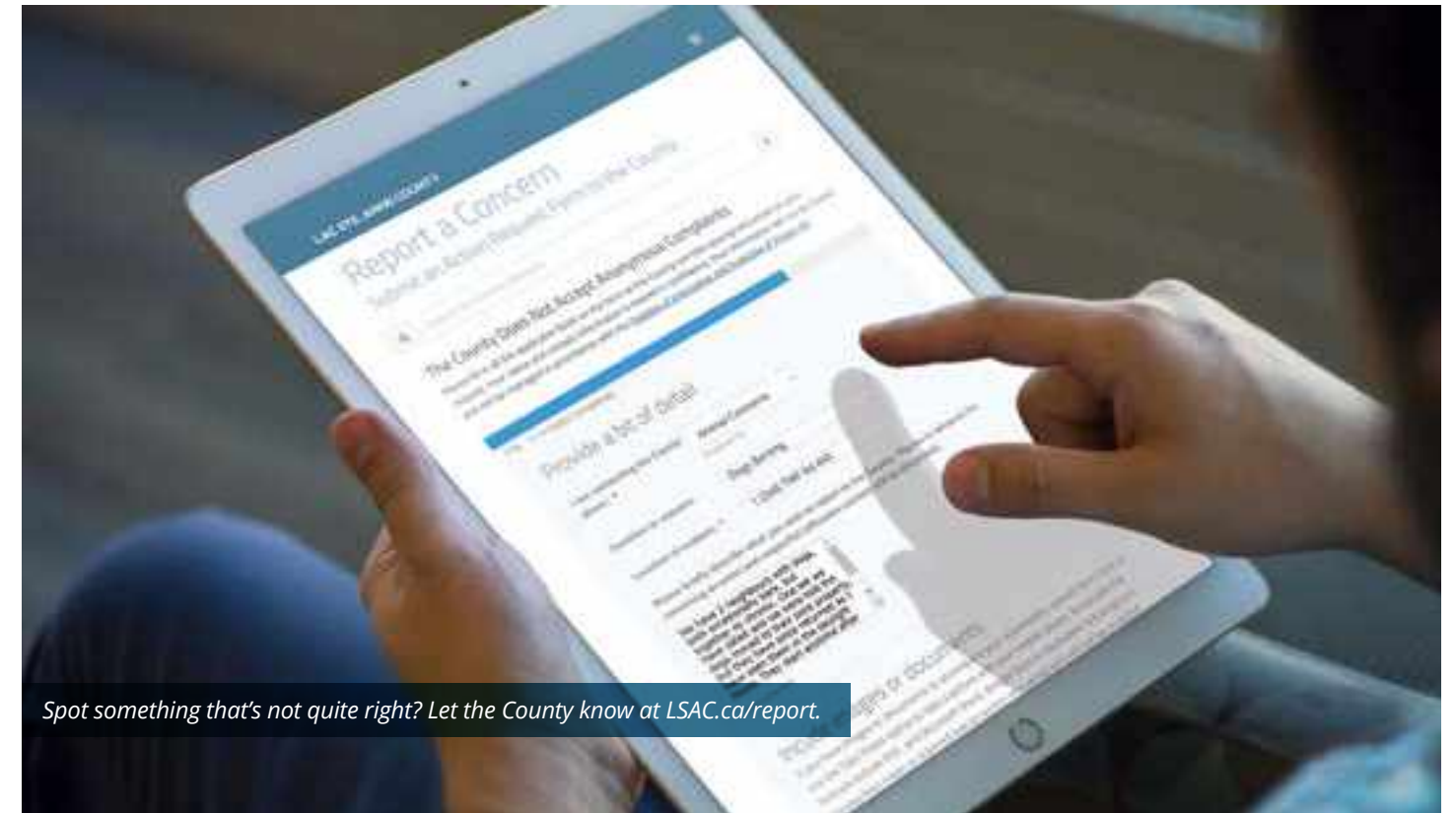
Only three domestic dogs are allowed per property (not including livestock service dogs). A development permit is required for residents who own more than three dogs (e.g.: a kennel or boarding facility).

If any dog (while off the owner’s property and whether or not on a leash) attacks a person or another animal, or chases or challenges a person, it can be deemed vicious. Enforcement Officers may use any legal means to capture and restrain a vicious dog.

WAYWARD DOGS

Whenever a dog is apprehended, its photo and identifying details are promptly posted to County social media channels. See your lost dog on one of these channels? Call the County Administration Office at 780.785.3411 (toll-free 1.866.880.5722) to make pick-up arrangements with an Enforcement Officer.

Please note that fees associated with boarding, plus costs for any penalties or violations incurred, will be charged to the dog owner in accordance with the County’s dog control bylaw. For more information, visit LSAC.ca/dogs.



Spot something that’s not quite right? Let the County know at LSAC.ca/report.

REPORT A CONCERN

The Enforcement Services team strives to respond promptly to public concerns and inquiries. To report a road obstruction, found dog, neighbourhood nuisance or more urgent matter, call the County Administration Office at 780.785.3411 (toll-free 1.866.880.5722). Any after-hours messages you leave will be followed up by an available Enforcement Officer – either immediately if on duty, or during the very next business day.

You can also visit LSAC.ca/report to submit an action request form and alert the County to something that’s not quite right. Simply fill in all the applicable fields and the County will take appropriate action on your issue in accordance with its severity and available resources.

Anonymous submissions will not be accepted, but your personal information is safeguarded under the *Freedom of Information and Protection of Privacy Act*.

BYLAWS & POLICIES

All active County legislation can be found on the County website. This legislation is amended from time to time. Visit LSAC.ca/bylaws to review the most current bylaws and policies on record. Community Peace Officers (CPOs) are employed by the County, and are responsible for the enforcement of these bylaws.

RCMP CRIME MAP

The County’s commitment to community safety involves innovative, responsive and collaborative policing. In this spirit, an RCMP crime map of the Lac Ste. Anne region can be explored in the Enforcement section of the County website. It displays a 14-day record of nonviolent crime incidents like theft, mischief and break-and-enter.

Note that the points on the crime map are not placed at the exact location of the crime; they are placed at nearby intersections or regions.



PLANNING & DEVELOPMENT

[LSAC.ca/planning](https://lsac.ca/planning)

Stewarding smart, sustainable growth in the Lac Ste. Anne region.

The Planning & Development department provides support, guidance and documentation for all development initiatives within County boundaries. Invariably, this department's goal is to strike a balance between land preservation and responsible, sustainable economic development.

KEEPING COUNTY STRUCTURES ON SPEC

The *Safety Codes Act*, *Alberta Building Code* and other applicable Codes and Standards regulate how buildings are designed, built, or renovated to protect the health and safety of the occupants. Lac Ste. Anne County is accredited for Safety Codes Approval in all areas (building, electrical, gas/propane, plumbing and private sewage disposal) except fire, primary electrical and telecommunications lines. Obtaining Safety Code Permits is a requirement of the *Alberta Safety Codes Act*.

MAKE SURE YOUR PLANS ARE APPROVED

A Development Permit approves the use of a site, as well as the size and location of any buildings or structures. Permit approvals are a must for new construction, renos, businesses, and changes of use to existing buildings. A Development Permit is written approval from the County that your plans are in accordance with the Land Use Bylaw. You are required to have a valid Development Permit before applying for a Building Permit to construct the building or structure or to apply for a business license.

DEVELOPMENT PERMITS & BUILDING PERMITS ARE DIFFERENT

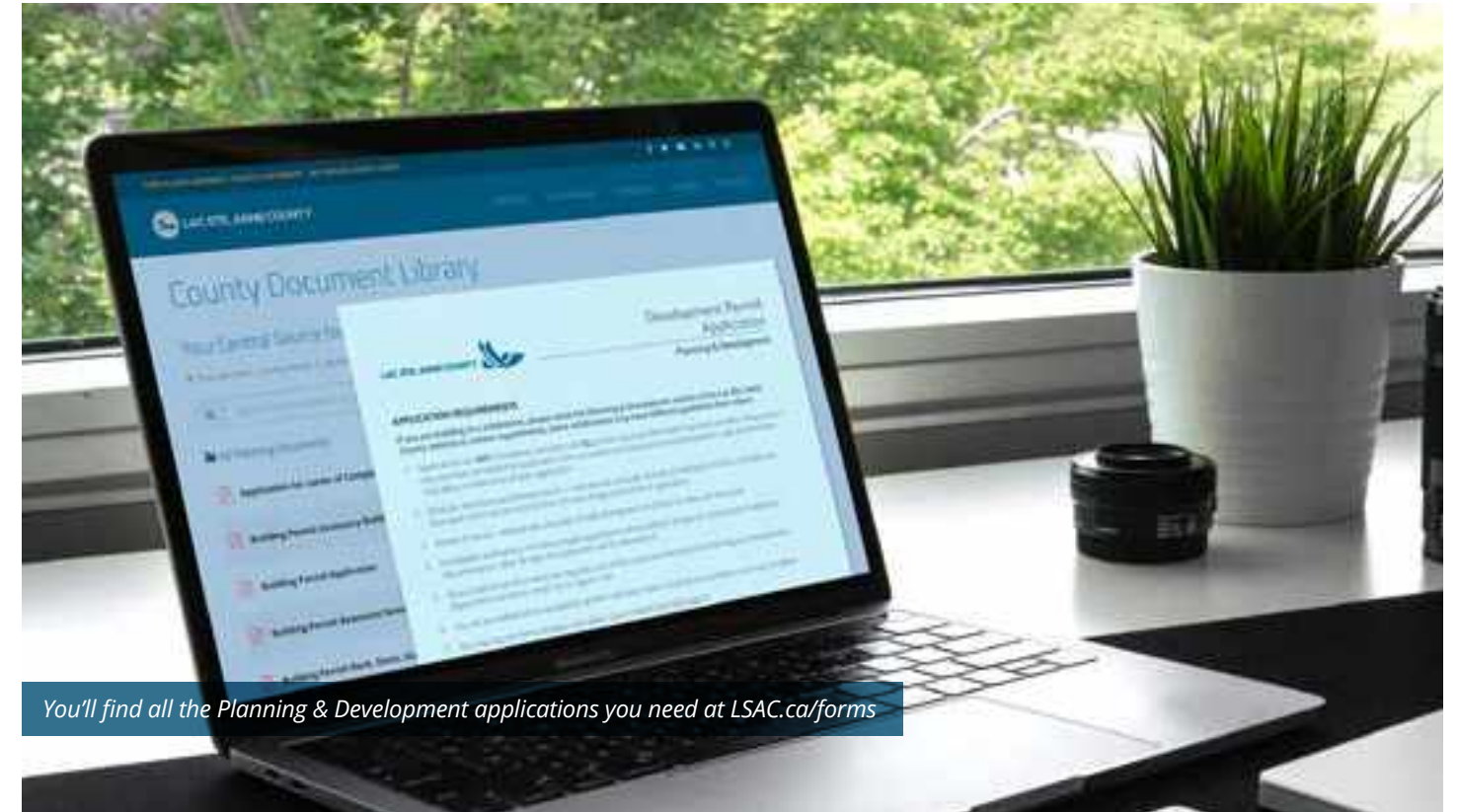
Keep in mind that a **Development Permit** is not the same thing as a **Building Permit**.

A Development Permit allows for a specific type of development on a specific parcel of land in the community to proceed in alignment with the County's zoning and development bylaws.

A Building Permit allows for the construction of building(s) or structure(s) to proceed on condition of compliance with the *Alberta Building Code* — which addresses building and fire safety.

A Building Permit is required for the construction, alteration, repair, relocation, demolition, or change of use of a building. Farm accessory buildings, and non-hazardous accessory buildings under 100 square feet (9.29 square metres), are exempt.

Visit [LSAC.ca/planning](https://lsac.ca/planning) to explore the County's planning & development framework and see how planning decisions are made at the provincial and municipal levels of government.



THE DEVELOPMENT PERMIT APPLICATION PROCESS

Submit your Development Permit application in person so staff can review and ensure that it's complete. Applications can be made by an agent or consultant on behalf of a landowner. For major or complex development proposals, an applicant may request a pre-application meeting before submitting their formal application.

Visit [LSAC.ca/forms](https://lsac.ca/forms) to view and download different types of Planning & Development application forms.

A MESSAGE TO BUSINESS OWNERS

If you're starting a new business or making changes to an existing one, there are some essential rules and regulations you must consider in order to operate your business in Lac Ste. Anne County. Being completely informed of the required permits will assist in a smooth process to get your business operational.

INTERACTIVE FORMS ON THE COUNTY WEBSITE

The forms you'll find at [LSAC.ca/forms](https://lsac.ca/forms) are PDF documents that can be viewed in a web browser or saved onto your computer. Many are interactive, meaning you can download, complete and submit the form without printing it first (as long as you have an Internet connection).

If you plan to submit a Planning & Development form via email, please send it to DevAssistant@LSAC.ca.

Please note that some forms require physical signatures or payments as part of the submission process. These types of forms must be printed and manually completed.



ECONOMIC DEVELOPMENT

[LSAC.ca/business](https://lsac.ca/business)

Supporting and enhancing regional enterprise.

Our economic development activities seek to strengthen the standard of living and spur business growth across the Lac Ste. Anne region. Through this work, we help the County meet its growth and sustainability goals.

PARTNERS IN PROGRESS

Formed in 2018, Partners in Progress is an intermunicipal entity that works to promote the Lac Ste. Anne region and support its economy. Lac Ste. Anne County, the Town of Onoway; and Village of Alberta Beach are the founding members of this collective.

The Partners in Progress Steering Committee meets monthly to consider, plan and implement economic development strategies. Partners in Progress is responsible for successful regional economic development initiatives such as:

- **A regional Economic Development Roadmap** PartnersinProgress.ca
- **A user-managed local business directory** ShoptheCounty.ca
- **A destination marketing campaign and portal** CometoLife.ca

ECONOMIC DEVELOPMENT ADVISORY COMMITTEE

The Economic Development Advisory Committee (EDAC) acts as an advisory body to County Council on matters relating to the long-term economic health of the community. Its decisions have an impact on developers, citizens, and local industry. The EDAC is fundamental to strengthening and expanding the overall economic base of the region.

BUSINESS LICENCES

The Business Licence program helps the County collect business data to focus economic development efforts on regional economic strengths. The licence fee costs \$50 annually, and is utilized exclusively to administer the program and fund economic development activities.

Some business types are exempt from the *Business Licence Bylaw*, including farming, market vendors, and most non-profit organizations. The full exemption list is included in the Bylaw. For more information on this program, visit LSAC.ca/business.

FIND LOCAL BUSINESSES

Looking for a business that operates in the County? Visit ShoptheCounty.ca to browse and search for regional goods, services and company details.

Built by Partners in Progress and launched in 2020, Shop the County helps local business owners connect with customers in new and powerful ways.



Distilling the essence of the Lac Ste. Anne region into one aspirational statement.

In May of 2021, Partners in Progress launched **Come to Life**; a hybrid tourism and business attraction campaign designed to showcase the unique live/work/play opportunities that can be found in the Lac Ste. Anne region – as told by some of the business owners and community leaders themselves.

“This campaign reflects our collective efforts to provide crucial economic support to Lac Ste. Anne communities during an extended period of challenge and uncertainty.”

The campaign features two capstone videos entitled “Wonder” and “Unwind,” inviting viewers to make their moments come to life in a unique and accessible rural destination just west of Edmonton. Longer-length community spotlight videos featuring local business owners and community leaders can be explored on the CometoLife.ca destination marketing website.

Filmed in different locations across Lac Ste. Anne during the winter, summer and fall months of 2020, these candid and captivating stories are intended to resonate with multiple audiences including visitors and tourists; potential permanent and semi-permanent residents; and outside business interests.

“We’re proud of the Come to Life campaign; it reflects our collective efforts to provide crucial economic support to Lac Ste. Anne communities during an extended period of challenge and uncertainty,” stated Nick Gelych, Partners in Progress Steering Committee Chair and Deputy Reeve of Lac Ste. Anne County.”

“In addition to our lakes and valleys and rolling prairies, there are few places left in Alberta as character-rich and opportunity-laden as Lac Ste. Anne,” he continues. “These stories deserve to be told, and we couldn’t be prouder to share them with our fellow Albertans and the world at large.”

The Come to Life website caters to a wide demographic — from day-trippers, seasonal visitors and prospective community members to entrepreneurs contemplating the County for business activities. CometoLife.ca is an ever-growing platform to showcase the abundance of beauty, diversity and opportunity that exists within the Lac Ste. Anne region.

COME TO LIFE



IS LAC STE. ANNE FAR? OR IS IT CLOSER TO WHAT WE ALL TRULY SEEK IN LIFE?

Some say that Lac Ste. Anne County is kind of far...and they're not wrong. It's far from routine. Far from the needless stress of the city. Far enough away from the hustle to remain pure, with trails that meander through pine forests to the deeply etched Pembina valley below; a land of stunning lakes framed by sandy shorelines. A place that rekindles our sense of wonder.

CometoLife.ca captures the timeless beauty and abundant opportunity that can be found in the Lac Ste. Anne region. You may be a day-tripper or a newly-transplanted community member. Perhaps you're an entrepreneur contemplating a business move. No matter your reasons, we're standing by to help make your moments come to life...here in Lac Ste. Anne.

make your moments

COME TO LIFE
IN LAC STE. ANNE 

cometolife.ca



AGRICULTURAL SERVICES

LSAC.ca/agriculture

Working together to spur production, profitability and sustainability.

The Agricultural Services department supports the development of diversified, competitive and profitable agriculture and agri-business industries that contribute to the economic, environmental and social good of the region.

AGRICULTURAL SERVICE BOARD (ASB)

An advisory body to County Council on issues of agricultural interest, the ASB provides vital oversight and expertise to help regional producers prosper.

The ASB consists of three County Councillors and six Members-at-Large (well-qualified producers and ag industry experts who reside within the County). ASB members serve three-year terms.

Programs and policies under ASB stewardship include weed and pest mitigation, soil and water conservation, and livestock disease control. This group undertakes projects as directed by County Council, and assists with the preparation of the County's Agricultural Services budget.

Visit LSAC.ca/asb for more details on the ASB — including how to apply for Member-at-Large or Student Member positions.

AG EQUIPMENT RENTAL

Producers can rent specialized equipment from the Ag Services team for nominal usage fees. We rent ATV & backpack sprayers; pasture sprayers; post pounders; forage & soil sampling equipment; livestock squeeze, panels & scale; and a shock chlorination tank.

Availability and equipment types may vary. Visit LSAC.ca/agriculture to review the full inventory, rental fees and other details.

AWARDS & BURSARIES

Without a doubt, agriculture is the backbone of our region. Lac Ste. Anne County proudly acknowledges the contributions of the agricultural community by providing a number of bursaries and awards each year. To learn more, visit LSAC.ca/agriculture.

RURAL ROOTS FARMER SHOWCASE

Coinciding with Alberta Open Farm Days and co-sponsored by the County, Rural Roots Farmer Showcase is a must for anyone who loves good food and wants to better understand its origins.

This summer event celebrates regional food producers and enthusiasts alike. They gather at the George Pegg Botanic Garden for a vendor showcase, garden tours, and an unforgettable farm-to-fork chef's table dining experience. Attendees enjoy an immersive outdoor experience, live music, and the freshest, most unique local products around. Visit LSAC.ca/horticulture to learn more about this special event.

BEAVER MITIGATION

Each year, Ag Services works to prevent beaver dams and colonies from compromising the integrity of County roads and infrastructure. This team also assists landowners who request the removal of nuisance beaver dams from their properties.

County resources for keeping beaver populations at bay include a full-time problem wildlife officer and specialized dam removal equipment. Visit LSAC.ca/beavers to learn more about the County's beaver mitigation resources.

WEED & PEST CONTROL

The County manages noxious and prohibited noxious weeds within municipal right-of-ways by means of hand picking, mowing and herbicide application.

Landowners wishing to participate in an *enhanced* application can participate in the **Fence Line Herbicide Application Program** that allows roadside applicators to extend the reach of application to include the fence line parallel to the County roadway. This opt-in service is performed at no charge, and is a great way to keep invasive weeds from spreading beyond a property's border.

The **No-Spray Program** lets landowners opt out of herbicide use on County-owned properties adjacent to their land. Under this program, the control of noxious and prohibited noxious weeds within these properties becomes the landowner's responsibility. Visit LSAC.ca/weeds for vegetation management resources.

ALBERTA'S AG SERVICE BOARDS OVERSEE & ENFORCE 5 DIFFERENT ACTS:

- AGRICULTURAL SERVICE BOARD ACT
- WEED CONTROL ACT
- AGRICULTURAL PESTS ACT
- SOIL CONSERVATION ACT
- ANIMAL HEALTH ACT

ALBERTA'S ASBs EMPLOY 367 PEOPLE ...BOTH FULL-TIME AND PART-TIME EMPLOYEES

466 SEASONAL WORKERS ARE ALSO SUPPORTED

EACH YEAR ALBERTA'S ASBs TACKLE 105,398KM OF MUNICIPAL ROADWAY WEEDS

FOR EVERY GRANT DOLLAR ALBERTA'S ASBs GET, THEY PUT 4 DOLLARS BACK INTO THE ECONOMY

ALBERTA'S ASBs INVESTIGATE AND MANAGE 57,614 WEED SITES EVERY YEAR

100% OF SEED CLEANING PLANTS ARE INSPECTED ANNUALLY THAT MEANS 67 OUT OF 67

Alberta's ASBs inspect an average of 11,381 fields for clubroot each season.	About 334 extension events are hosted or facilitated by Alberta's Ag Service Boards each year.
ASBs conduct 3855 pest insect surveys annually for grasshopper, wheat midge, BAW, and DBM.	More than 240 Alberta fields are inspected for soil erosion issues over a given year.



COMMUNITY SERVICES

[LSAC.ca/community](https://lsac.ca/community)

Promoting health and well-being within the County and throughout the region.

The Community Services department provides customized services that enhance the capacity of community leaders, organizations, and individual residents to achieve their goals, address community issues and make a positive contribution to the region. The department works hard to assist various community groups that provide programs to residents.

OUT-OF-SCHOOL CARE

Operated by Lac Ste. Anne County, the Onoway Out-of-School Care program offers affordable, flexible childcare for local K-6 students. Before and after school care is available only to Onoway Elementary School students, but day-long out-of-school care on PD Days or Christmas/Easter breaks is available to any local K-6 student!

Our kind and engaged staff plan a child-driven day bursting with activities – active play in the gym (before school floor hockey is a hit!), crafts, science experiments, games and so much more! We welcome casual usage and you only pay for what you need!

PREVENTATIVE COUNSELLING SUBSIDY

The cost of counselling can pose a barrier for many, but the County is working to minimize this barrier by providing a subsidy to eligible individuals, couples or families in the region who find themselves struggling to afford the cost of short-term preventative counselling services.

County residents who meet certain income thresholds may be eligible

for this subsidy. Through this program, the County contracts a local counselling agency to provide the counselling services. Visit [LSAC.ca/community](https://lsac.ca/community) for details.

CAMPGROUNDS & OUTDOOR EDUCATION

Community Services oversees the operation of three campgrounds (open May 15 to September 30) and an outdoor education centre (available for year-round bookings). From tenting by the trails to full-service sites along the shorelines, the County provides exceptional camping destinations for outdoor enthusiasts of every stripe.

Campgrounds open for overnight reservations on May 1, after which you can contact each campground directly via the details listed on the County website. During the off season (September 30 through April 30), contact the County at 780.785.3411 (toll-free 1.866.880.5722).

Visit [LSAC.ca/camping](https://lsac.ca/camping) for more details on the County's campgrounds, as well as other regional campgrounds and related recreational facilities.



Explore a variety of vital community-focused programming at [LSAC.ca/community](https://lsac.ca/community).

FCSS works with the Province to fund vital programs.

The County utilizes Family and Community Support Services (FCSS) funding to facilitate a host of popular programs that help the communities of Lac Ste. Anne County thrive. Noteworthy programs and initiatives include:

- Onoway Playschool Program**
 In June, registrations open for the Onoway Playschool Program for the upcoming school year. A provincial subsidy may be available for families that qualify.
- Home Support for Seniors**
 The Home Support program provides support to seniors 65 years and older who are residents of Lac Ste. Anne County, and who are in need of light housekeeping services at a subsidized rate.
- Community Volunteer Income Tax Program**
 A partnership with the Canada Revenue Agency whereby volunteers prepare income tax and benefit returns for eligible individuals at no cost.

FCSS funding also supports many other local initiatives through external grant allocations to non-profit organizations within our communities.

Visit [LSAC.ca/community](https://lsac.ca/community) to learn more about the many programs and services our department provides.



PUBLIC WORKS & ROAD MANAGEMENT

LSAC.ca/roads

Maintaining County infrastructure.

The Public Works department is responsible for the day-to-day administration, supervision and maintenance of bridges, County-owned roads and related municipal infrastructure.

To help carry out its tasks, Public Works maintains a fleet of equipment and vehicles. Staff maintain the transportation network through road repairs, cold mix overlays, graveling, dust suppression, mowing, and winter activities like snow plowing.

GRAVEL PROGRAM

The County begins its spring graveling program in February (weather-permitting) with the objective of ensuring each road is graveled every four to six years. 40% of roads are graveled in the winter months, and 60% during the summer. Visit LSAC.ca/roads for a map that shows proposed graveling, completed roads, and other road maintenance details.

DUST SUPPRESSION PROGRAM

The calcium dust suppression program helps minimize the impact of dust on residential rural properties adjacent to County roadways. The opt-in application deadline is April 30 of each year. Visit LSAC.ca/dust for more details on this program.

MOWING PROGRAM

Public Works crews use small mowers to keep County sites and facilities like cemeteries and green spaces looking their best. A complete cycle of all sites takes between seven and twelve days, depending on weather conditions.



SNOWPLOW FLAGS

Residents can purchase snowplow flags to signal snow clearance requests from County roadways to the purchaser's residence. Please note that the County prioritizes roadway clearing over driveway clearing.

Snowplow flags can be purchased from participating locations listed at LSAC.ca/snowplow. The cost is \$25 per flag, per clearing, and covers snowplowing from the County road to your residence only. A single flag is to be used each time you request removal.

COUNTY ROAD BANS & RESTRICTIONS

The County implements road bans on oiled and chip sealed roadways, including residential subdivisions. Signs indicating the allowed axle percentages are posted, and the ban is enforced by Enforcement Services.

Hitting County roadways with a heavy load? Make sure to check the latest road restrictions and bans at LSAC.ca/road-bans.

THERE ARE **2033** KILOMETERS OF COUNTY-MANAGED ROADWAYS (1866 KM OF WHICH ARE GRAVEL)

THE COUNTY'S **13** GRADERS MAINTAIN 1,866 KM OF GRAVEL ROADS EVERY YEAR

208 km of County roads are oiled or paved

PLOWING ALL THE COUNTY ROADS (EXCLUDING DRIVEWAYS & CLEANUP) TAKES ABOUT THREE DAYS AFTER IT SNOWS — DEPENDING ON SNOW ACCUMULATION

After it snows, Public Works clears County roads as top priority, followed by driveways

not the County

THE GOVERNMENT OF ALBERTA IS RESPONSIBLE FOR MAINTAINING HIGHWAYS (SIGNS WITH 2 NUMBERS) AND SECONDARY HIGHWAYS (3 NUMBERS) TO A SAFE STANDARD.

DO YOU HAVE QUESTIONS OR CONCERNS ABOUT THESE HIGHWAYS? THE PROVINCE CONTRACTS EMCON SERVICES TO LOOK AFTER THEM. CALL THEIR 24-HOUR SERVICE HOTLINE AT 1 800 390 2242.

THE COUNTY HAS **3** SANDING TRUCKS (one is a spare)

Two trucks can sand paved + oiled County roads in 2 days

GRADING OF A GRAVEL ROAD IS DEFINED AS:

- LIGHT GRADING (1 PASS)** — ABOUT 4 DAYS TO COVER THE AREA
- MEDIUM GRADING (3 PASSES)** — 6-8 DAYS TO COVER THE AREA
- HEAVY GRADING (5 PASSES)** — 21 DAYS TO COVER THE AREA

The County graveles a road about **once every 4 years**. Heavier-traffic roads are addressed more often.

When graveling, road crews deposit **400 tonnes of gravel** per each mile of our County-managed roadway.

We don't sand gravel roads. That's because **sand contains salt**, which causes road deterioration.

 shopthecounty.

FIND LOCAL BUSINESSES FAST

This map shows just a handful of unique points of interest in Lac Ste. Anne County. Want to explore hundreds more? Visit ShoptheCounty.ca for our local business directory.



LEGEND

	AIRPORT		CAMPGROUND		MUSEUM
	ATV/MOTOCROSS		COMMUNITY HALL		RACETRACK
	BOTANIC GARDEN		GOLF COURSE		RODEO
	BOAT LAUNCH		MISSION		SANI-DUMP

